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## Digital Scoreboard - Österreich

### Breitband

- There is a relatively large take-up of mobile Internet in Austria, especially on laptops (18.9% of population, against the EU average of 7.2%).
- Fixed broadband penetration on the other hand is increasing at a relatively low rate (24% of the population) and Austria is below EU average (27%). 73% of Austrian households have an Internet connection and 64% have a broadband subscription, slightly better than the EU average.
- Internet take-up among businesses reached 97.2% in 2010.
- DSL coverage at 98% is at an average level but significant progress has been made in rural areas (94%, up from 83% the year before).
- As for wireless connectivity, especially mobile Internet over 3G, there have been strong improvements and Austria now ranks among the best performing EU countries.

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### Internetnutzung

- Some 70% of the population were regular Internet users in 2010 (above the EU average), 53% were frequent users. Nevertheless, nearly a quarter of the population has never used the Internet — slightly better than the EU average of 26%.
- The picture in terms of advanced Internet services is more mixed. While Austrian citizens are more intensive users of services, like looking for information on goods and services, Internet banking and seeking health information, they are less intensive users of services, such as looking for a job, reading online news, doing an online course, seeking information about education and training, downloading video games or watching/downloading films and music.
- eCommerce indicators show that ordering goods and services is a more popular activity in general (42.5%), above EU average (40.4%), especially for cross-border rates (28.8% against EU average of 8.8%).

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## Digital Scoreboard - Österreich eGovernment

- The full range of basic public services for citizens and enterprises are now available online. Take-up of eGovernment services by businesses, at 75%, is relatively good. However, this displays a slight fall compared to 2009. Take-up by citizens is significantly lower, though at 51% it is higher than the EU average (41%).

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### Telecoms regulatory issues

- In Austria, the national telecoms regulator (Rundfunk und Telekom Regulierungs-GmbH - RTR) set out the framework conditions for the roll-out of ultra-fast fibre networks (also known as 'next generation access' – NGA – networks) with its decision of September 2010 concerning the market analysis and remedies for the market for wholesale (physical) infrastructure network access.
- The Austrian Government decided in April 2010 that the upper part of the Digital Dividend spectrum, the 800 MHz band, will be made available for mobile broadband services. In September 2010, the regulator conducted a spectrum auction in the 2.6 GHz band with a total bandwidth of 190 MHz, mainly to increase broadband capacity in urban areas.